



CITY HARVEST PROVIDES NOTICE OF DATA SECURITY INCIDENT

New York, NY – July 8, 2022 — City Harvest, Inc. (“City Harvest”) is providing notice of an incident that may affect the security of personal information stored on its systems. This notice includes information about the incident, the response, and steps impacted parties may take to protect against possible misuse of their information, should they feel it necessary to do so.

What Happened? On January 20, 2022, City Harvest discovered suspicious activity on its systems. In response, the organization immediately launched an investigation and worked with outside forensic specialists to secure its systems and investigate the nature and scope of the incident. The investigation determined that an unauthorized actor accessed certain systems on City Harvest’s network and acquired certain files stored on those systems between January 19, 2022, and January 29, 2022. An extensive review of the acquired files and folders was performed with the assistance of an outside vendor to identify any sensitive information stored therein and to whom it relates. On June 10, 2022, City Harvest received the results of the extensive review and determined the affected files contained personal information relating to some of its constituents.

What Information Was Involved? The types of personal information which may have been impacted vary for each person. The types of affected information may include an individual’s name, date of birth, Social Security number, driver’s license number, financial account information, medical information, and health insurance information.

How Will Individuals Know If They Are Affected By This Incident? City Harvest is mailing notice letters to the individuals identified as impacted for whom they have a current mailing address. If an individual does not receive a letter but would like to know if they are affected, they may call City Harvest’s dedicated assistance line provided below.

What We Are Doing. As soon as the suspicious activity was detected, City Harvest worked to contain the incident and secure its systems. City Harvest is committed to protecting its constituents’ information. As part of this commitment, the organization is reviewing and strengthening its existing policies, procedures, and systems related to cyber security.

Although City Harvest has no evidence of any actual or attempted identity theft or fraud resulting from this incident, it is notifying affected individuals so they may take steps to help protect their personal information, should they feel it is appropriate to do so. City Harvest arranged to have IDX provide identity monitoring services to impacted parties for twenty-four (24) months at no cost as an added precaution. Impacted parties will need to enroll in these services directly as City Harvest is unable to do this on an individual’s behalf.

What You Can Do. City Harvest encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing their account statements, and if applicable, enrolling in the complimentary credit monitoring services that are being offered through IDX, and monitoring free credit reports for suspicious activity over the next 12 to 24 months. Please also review the information contained below in, *“Steps You Can Take to Protect Your Information.”*

For More Information. Individuals who have questions about this incident or believe they may be impacted by this incident can contact City Harvest’s dedicated call center at 1-833-423-2981 between 9 am – 9 pm Eastern time, Monday through Friday, except holidays.

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether the request is made online, by phone, or by mail:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.);
7. Social Security card, pay stub, or W2;
8. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud and to obtain a copy of it. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have

been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; and oag@dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 28 Rhode Island residents impacted by this incident.